Working with Parents and Carers Policy

Approved by the Headteacher and Governing Body on 21.09.2026

Reviewed: 09.26

To be reviewed: 09.28

Our goal is to develop strong partnerships with our families. Parents/carers and school, working together as partners increase pupil achievement and help pupils develop positive attitudes about self and school.

Commitment to our families is evident, in that we have in post a Family and Learning Support Coordinator (FLSC) who is available by phone, email and home visits.

The key factor in the home-school partnership is the relationship between school and families. Families are an essential resource in the learning process of their children.

We aim to ensure that:-

- Every aspect of the school climate is open, helpful, and friendly.
- Communications with families are frequent, clear, and two-way.
- Families are valued as partners in the educational process and we recognise the complementary role they play in their child's learning and behaviour.

The school recognises its responsibility to forge a partnership with all families of pupils in the school, not simply those most easily available.

To fulfil these aims, we will:-

- Create opportunities for parents to come into the school regularly i.e. Annual review, information and reporting occasions, assemblies, concerts and performances, social and sporting events.
- Create clear and positive communication links with parents, enabling parents to approach school if there is a problem and know that it will be positively and promptly acted upon.
- Share responsibilities for implementing school policies e.g. promoting positive behaviour, healthy eating, homework and school uniform.
- Establish mechanisms for seeking parental view e.g. questionnaires and discussions.
- Encourage the use of the school for social activities which promote wider opportunities for pupils and their families e.g. activity weekends.
- Publish a calendar of key events made available to parents and placed on the school website at www.stvin.com.
- Issue regular letters of information which are available on school website.
- Post regular updates about school life on *X* @StVincentsL12.
- Provide materials in a medium appropriate for need.
- Advise parents/carers of the school's complaints policy and process.